



H&M Hennes Limited

Epay saves payroll team 156 days a year.



Your
Case
Study



Global sustainable fashion retailer H&M Hennes Limited (H&M) employs approximately 9,000 people across its retail operations in the UK and Ireland. The UK payroll team is responsible for processing over 250,000 payslips per year for weekly and monthly paid staff in two countries.



The Challenge

The H&M payroll team annually generate 250,000 payslips. Before working with Datagraphic, printing payslips took five hours per week in-house, with each of the seven strong payroll team spending a further three hours to separate the multi-part payslips and prepare them for despatch. Payslips were collated in to store order and enveloped for distribution via H&M internal transport.

Once received in store, the payslips would be distributed. There was no way of confirming receipt by an employee and as some stores only received a weekly delivery, part-time

workers could be left without a payslip for some time. The payroll team would receive many copy payslip requests.

They needed an efficient distribution process that ensured the UK payroll team met their legal duty: to provide an employee access to a payslip on or before the pay date.

As H&M's ethos is to be a sustainable business, epayslips was a natural option, offering the potential to reduce internal workloads and improve their environmental impact.

"In an 'on demand' world, employees want answers instantly and epayslips give them this option. The result: a happy employee and one less call to the payroll team on Monday morning." Payroll Manager

Results Achieved

- ✓ 156 days administration time saved annually by the payroll team
- ✓ Risk of not meeting legal duty to provide payslips mitigated
- ✓ Reduced requests for copy payslips
- ✓ 99.4% of employees given access to epayslips
- ✓ Improved environmental impact in line with sustainable business ethos
- ✓ Multi-currency epayslip service presenting in pounds sterling and euros

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