



Pay Check

Keeping competitive with Epay



Your
Case
Study



Pay Check Ltd provide specialist managed payroll and pension services for businesses. As of March 2016, Pay Check processed 1,886 payrolls, including a total of 48,972 payslips.



The Challenge

Pay Check have worked with Datagraphic for many years, buying payroll stationery and offering Epay to their clients. But one document type they hadn't explored was online P45s.

Pay Check used to print HMRC P45s and distribute them by post. Due to unpredictable volumes, this process could be very time consuming and hard to manage. When large volumes of P45s were needed, existing internal resources had to be stretched, causing pressures and strains.

By printing the P45s, Pay Check also found they weren't able to provide a complete online service to their clients, for example payslips and P60s could be delivered online but

P45s were still delivered by post. Pay Check wanted to eliminate all aspects of print for their online clients.

Last year, HMRC confirmed that legal advice had changed. The long held view, that only hard copies of P45s were acceptable, changed to allow them to be issued electronically. This news enabled Pay Check to move away from an inefficient procedure.

Datagraphic's Epay application met the challenge.

"The online service has created an added service revenue source and has allowed us to remain competitive with other service providers also offering online services." Systems Development Manager

Results Achieved

- ✓ P45s presented online, removing labour intensive print process
- ✓ Improved service for clients' employees with more payroll documents accessible online in one location
- ✓ Secure access to current and historical pay information from any Internet enabled device
- ✓ Pay Check able to respond to fluctuating volumes of P45s with more resource to process, rather than print payslip

Why Datagraphic?

As a leading Strategic Document Outsourcing (SDO) company, Enterprises work with us to successfully deliver minute-critical documents online and in print.

From our secure ISO27001 UK production and technology centre, we print and mail millions of documents each year and develop software to transform data in to responsive online customer, employee and stakeholder communications.

Learn more

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